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# RETAIL AGENDA

**XPERIENCE**  
*Live*



## TUESDAY, FEBRUARY 18TH, 2025

Time	Session	Speaker	Location
8:00 AM - 8:50 AM	Breakfast		Garden Terrace
9:00 AM - 9:15 AM	Welcome and Opening Remarks	Andrew Jornod, VertexOne	Regency ABCD Room
9:15 AM - 10:15 AM	Keynote Speaker	Dustin James, Moments Leadership	Regency ABCD Room
10:20 AM - 10:50 AM	Networking Break		Innovation Pavilion
11:00 AM - 11:30 AM	CSAT Review	Client Success	Regency ABCD Room
11:30 AM - 12:00PM	Product Vision and Functionalities	Product Team	Regency ABCD Room
12:00 PM - 12:50 PM	Lunch		Garden Terrace
1:00 PM - 1:30PM	Behavior Speaking Session	Matt Finkle, VertexOne	Regency ABCD Room
1:45 PM - 2:30 PM	Product + Customer Spotlight	TBD	Rio East Room
2:30 PM - 3:30 PM	Roadmap Roundtable	Product Team	Rio East Room
3:30 PM - 4:00 PM	Networking Break		Innovation Pavilion
4:00 PM - 4:45PM	Industry Issues Panel	TBD	Rio East Room
4:45 PM - 5:00 PM	Day 1 Closing	Andrew Jornod, VertexOne	Regency ABCD Room
6:00 PM - 10:00 PM	Special Event		Surprise Location

## WEDNESDAY, FEBRUARY 19TH, 2025

Time	Session	Speaker	Location
8:00 AM - 8:50 AM	Breakfast		Garden Terrace
9:00 AM - 9:15 AM	Welcome Back	Andrew JornodCEO, VertexOne	Regency ABCD Room
9:30 AM - 10:45 AM	Innovation Lab Discussion and Spotlight	TBD	Rio East Room
10:45 AM - 11:15 AM	Networking Break		Innovation Pavilion
11:15 AM - 12:15 PM	Brainstorming Product Discussion	Product Team	Rio East Room
12:15 PM - 1:15 PM	Lunch		Regency ABCD Room
1:15 PM - 3:15 PM	Brainstorming Product Discussion	Product Team	Rio East Room
3:30 PM - 4:15 PM	Customer Personalization Spotlight	TBD	Rio East Room
4:15 PM - 4:45 PM	Partner Success Story	TBD	Rio East Room
4:45 PM - 5:00 PM	Conference Closing Remarks	Andrew JornodCEO, VertexOne	Regency ABCD Room
5:00 PM - 7:00 PM	Networking Happy Hour		Innovation Pavilion